

July 6, 2009

RE: Reunion Resort and Club of Orlando Master Association, Inc.

Dear Reunion unit owner:

I am excited to announce that the Board of Directors for the Reunion community, along with each of the condominium communities in Reunion, has engaged Aegis Community Management Solutions to manage the day-to-day and strategic affairs of the homeowner and condominium associations in Reunion. Effective July 1, Aegis will be your resource for any matter relating to the Association and is eager to help you in any way possible. Please consider the following information as this transition occurs.

Communication

Aegis believes that the cornerstone of success for any community is effective communication. To that end, Aegis maintains an amenity-rich website, produces periodic newsletters, issues special bulletins, and solicits member opinion on a regular basis. All Aegis team members will continue to possess mobile email devices and, as a matter of corporate policy, every team member will endeavor to return all phone messages in a timely manner. Please remember to keep your contact information current, including your e-mail address, at all times to help Aegis communicate with you effectively.

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**Reunion Master Association, Inc.
Aegis Community Management Solutions
8390 Championsgate Blvd Suite 304
Championsgate, Florida 33896
Phone: 863-967-8560
Fax: 888-848-2845
Website: www.aegiscms.com
Email: requests@aegiscms.com**

Website

Aegis maintains a convenient and secure website where owners may submit requests or questions, update mailing addresses and other contact information, view and reply to member surveys, view and download community specific forms and documents including budgets, minutes, and newsletters, as well as a ever growing host of other convenient and time-saving services. Owners can also pay their dues and submit maintenance requests in real time. Located at www.aegiscms.com, this secure site is your 24-hour-a-day resource for many matters relating to the community. **Within the next 30 days, you will receive your unique user ID and password to access the Aegis website.** You can be confident that Aegis will never distribute your contact information for any other purposes that those concerning the affairs of the Association.

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Maintenance Assessments

The full and timely payment of the monthly maintenance assessment is the lifeblood of any common interest community. Aegis is contractually required to enforce the collection remedies provided by the Association covenants and applicable Florida Statutes including the recordation of liens, lien foreclosure, eviction, and personal money judgments which survive the member's ownership interest in the community.

However, it is certainly not the desire of the Association or of the management to undertake these drastic and costly measures. Payment stipulations over a reasonable amount of time and the waiver of late fees will be considered upon written request. The enclosed statement reflects the balance, if any due on your account. Please, make arrangements to either bring these balances current or enter into a repayment stipulation as soon as possible to avoid the imposition of the above penalties. Thank you for your cooperation.

Payment Options

If you make regular payments of the assessment, please redirect those payments to the address above. If you are currently enrolled in the ACH program, the debits for the month of July will be debited as usual, except the transaction will be completed by the 15th of the month. In addition, Aegis offers a variety of payment options for the maintenance assessment including Automated Clearinghouse payments (free), e-checks (free), and credit card (transaction fee applies). Logon www.aegiscms.com for more information regarding these valuable services.

Administrative Policies

It is critical to remember that the Aegis management agreement does not supplant the authority which rests with the Board. Rather, our role is one of implementation and execution. In addition to executing the direction of the Board of Directors, Aegis also serves in an advisory role to assist in reaching sound and manageable Association policy. Over the next 90 days, Aegis and the Board will be undertaking a comprehensive review of all Association operations to ensure that they are aligned with the objectives of the community and of the members. Watch for updates at www.aegiscms.com.

Staffing

We are also excited to announce that Oraine Williams and Andrea Andrews have agreed to continue their involvement with Reunion as team members of Aegis. Oraine and Andrea have been valuable members of the Reunion team and we believe that Reunion is a better community with them involved. There will also be staffing added for accounting and administrative needs and a full list of contact information will be published online as each team member is added. As you might imagine, migrating the data and records for all of the Reunion communities is a monumental task. We sincerely appreciate your patience and indulgence as we complete this process.

Reunion is a truly special community that is full of potential. It will be the collective mission of Aegis to undertake every measure within our authority to ensure that the Association is operated with the greatest respect for its members and for the resources which each commits. My team and I have been deeply humbled by your positive comments and support over the years and I am confident that the best for Reunion lies ahead. On behalf of myself and the other Aegis team members, we are truly eager to be a part of Reunion's future.

Sincerely,



David L. Burman, AMS® PCAM®
President